

SATO Tech Support 704-644-1660

All Calibration Steps B-EX6

For Reflective Calibration

For Transmissive Calibration

RESET PRINTER

Maintenance Counter Clear

- 1. Press and hold FEED & PAUSE keys and turn ON the printer, should display [SYSTEM MODE]
- 2. Use directional arrow to cursor to [RAM CLEAR] and press the ENTER key
- 3. Cursor down to [MAINTE. CNT CLEAR] and press the ENTER key
- 4. At the [ALL COUNTER] setting, press the ENTER key
- 5. At the COMPLETED message, power the printer OFF

QM Parameter Clear

- 1. Press and hold FEED & PAUSE keys and turn ON the printer, should display [SYSTEM MODE]
- 2. Use directional arrow to cursor to [RAM CLEAR] and press the ENTER key
- 3. Cursor down to [PARAMETER CLEAR] and press the ENTER key
- 4. At the [QM TYPE] setting, press the ENTER key
- 5. At the COMPLETED message, power the printer OFF

AUTO CALIBRATION

Turn ON Auto Calibration for TRANSMISSIVE

- 1. Press and hold FEED & PAUSE keys and turn ON the printer, should display [SYSTEM MODE]
- 2. Use directional arrow to cursor to [SET PARAMETERS] and press the ENTER key
- 3. Cursor down to [CALIBRATE] and press the ENTER key
- 4. Cursor down to [ON TRANSMISSIVE] and press the ENTER key
- 5. At the [CALIBRATE] setting, power the printer OFF

Turn ON Auto Calibration for REFLECTIVE

- 1. Press and hold FEED & PAUSE keys and turn ON the printer, should display [SYSTEM MODE]
- 2. Use directional arrow to cursor to [SET PARAMETERS] and press the ENTER key
- 3. Cursor down to [CALIBRATE] and press the ENTER key
- 4. Cursor down to [ON REFLECTIVE] and press the ENTER key
- 5. At the [CALIBRATE] setting, power the printer OFF

Turn OFF Auto Calibration

- 1. Press and hold FEED & PAUSE keys and turn ON the printer, should display [SYSTEM MODE]
- 2. Use directional arrow to cursor to [SET PARAMETERS] and press the ENTER key
- 3. Cursor down to [CALIBRATE] and press the ENTER key
- 4. Cursor up to [OFF] and press the ENTER key
- 5. At the [CALIBRATE] setting, power the printer OFF



MANUAL CALIBRATION

TRANSMISSIVE Manual Sensor Calibration

- 1. Press and hold FEED & PAUSE keys and turn ON the printer, should display [SYSTEM MODE]
- 2. Use directional arrow to cursor to [SENSOR] and press the ENTER key
- 3. Cursor down to [ADJUSTMENT] and press the ENTER key
- 4. Cursor down to [TRANSMISSIVE SENSOR] setting, press the ENTER key
- 5. Remove enough labels to expose the liner and place the liner under both of the sensors.
- 6. Hold ENTER until asterisk shows to the right of digits.
- 7. Press ENTER 1x and power printer OFF

REFLECTIVE Manual Sensor Calibration

- 1. Press and hold FEED & PAUSE keys and turn ON the printer, should display [SYSTEM MODE]
- 2. Use directional arrow to cursor to [SENSOR] and press the ENTER key
- 3. Cursor down to [ADJUSTMENT] and press the ENTER key
- 4. At the [REFLECTIVE SENSOR] setting, press the ENTER key
- 5. Place plastic labels under sensor. Calibrate for the darkest color. Usually red.
- **6.** Hold **ENTER** until asterisk shows to the right of digits. (Should read 4.0 ± 0.3 volt range)
- 7. Press ENTER 1x and power printer OFF

PAPER END Calibration

- 1. Press and hold FEED & PAUSE keys and turn ON the printer, should display [SYSTEM MODE]
- 2. Use directional arrow to cursor to [SENSOR] and press the ENTER key
- 3. Cursor down to [ADJUSTMENT] and press the ENTER key
- 4. Cursor down to [PAPER END LEVEL] setting, press the ENTER key
- **5.** Remove labels from printer, no material under the sensor.
- 6. Hold ENTER until asterisk shows to the right of digits.
- 7. Press ENTER 1x and power printer OFF

RIBBON Sensor Calibration

- 1. Press and hold FEED & PAUSE keys and turn ON the printer, should display [SYSTEM MODE]
- 2. Use directional arrow to cursor to [SENSOR] and press the ENTER key
- 3. Cursor down to [ADJUSTMENT] and press the ENTER key
- 4. Cursor down to [RIBBON SENSOR] and press the ENTER key
- 5. Hold ENTER until asterisk shows to the right of digits. (Should read in the 0.7V range)
- 6. Press ENTER 1x and power printer OFF

THRESHOLD REFLECTIVE Calibration with Pause button

- 1. Press PAUSE 1x. LCD will show PAUSE.
- 2. Hold PAUSE until LCD shows [SELECT MEDIA SENSOR], then release.
- 3. At the [REFL. (PRE-PRINT)] setting, press the ENTER key
- **4.** At the [THRESHOLD MODE] setting, hold PAUSE. Tags will feed. Allow several tags to feed, then release PAUSE.
- 5. Press ENTER key 1x and then RESTART key 1x to put the printer back online.



THRESHOLD TRANSMISSIVE Calibration with Pause button

- 1. Press PAUSE 1x. LCD will show PAUSE.
- 2. Hold PAUSE until LCD shows [SELECT MEDIA SENSOR], then release.
- **3.** At the [TRANS. (PRE-PRINT)] setting, press the ENTER key
- **4.** At the [THRESHOLD MODE] setting, hold PAUSE. Tags will feed. Allow several tags to feed, then release PAUSE.
- **5.** Press **ENTER** key 1x and then **RESTART** key 1x to put the printer back online.

OTHER SETTINGS

HEAD CHECK

- Press and hold FEED & PAUSE keys and turn ON the printer, should display [SYSTEM MODE]
- 2. Use directional arrow to cursor to [DIAGNOSTIC] and press the ENTER key
- **3.** Cursor down to [HEAD CHECK] and press the ENTER key to check the print-head condition.
 - *NORMAL END = head is good and has no broken elements.
 - *HEAD ERROR = broken elements on the printers head.

TONE ADJUST Darkness Setting

- Press and hold FEED & PAUSE keys and turn ON the printer, should display [SYSTEM MODE]
- 2. Use directional arrow to cursor to [SET PARAMETERS] and press the ENTER key
- 3. Cursor down to [TONE ADJ. <T>] and press the ENTER key
- 4. Use the UP & DOWN arrow to change the darkness setting and press ENTER
- **5.** At the [TONE ADJ. <T>] setting, cycle power the printer

Z-MODE (Zebra Language) ON

- Press and hold FEED & PAUSE keys and turn ON the printer, should display [SYSTEM MODE]
- 2. Use directional arrow to cursor to [EMULATION MODE] and press the ENTER key
- 3. Cursor down to [Z MODE ON] and press the ENTER key
- **4.** At the [EMULATION MODE] setting, cycle power the printer.

D-MODE (Datamax Language) ON

- Press and hold FEED & PAUSE keys and turn ON the printer, should display [SYSTEM MODE]
- 2. Use directional arrow to cursor to [EMULATION MODE] and press the ENTER key
- 3. Cursor down to [D MODE ON] and press the ENTER key
- **4.** At the [EMULATION MODE] setting, cycle power the printer.

EMULATION MODE OFF

- Press and hold FEED & PAUSE keys and turn ON the printer, should display [SYSTEM MODE]
- 2. Use directional arrow to cursor to [EMULATION MODE] and press the ENTER key
- 3. Cursor down to [OFF] and press the ENTER key
- **4.** At the [EMULATION MODE] setting, cycle power the printer.