

3.3 Reset Your Printer

By resetting your printer, you can return your printer to factory defaults. This can help you solve some problems caused by settings changed when printing from driver or sending commands.

Perform the following steps to reset your printer:

1. Turn off the printer.
2. Press and hold the **FEED** button and turn on the printer.
3. Both status lights illuminate solid orange for a few seconds. Next, they turn to green shortly and then turn to other colors. When both lights turn to red, release the **FEED** button immediately.
4. Press and hold the **FEED** button for 3 seconds and release it. Both status lights blink red three times, and turn to solid orange for a few seconds. After the printer is reset, LED 2 goes out while LED 1 turns to solid green.



Important: In step 4, if you do not hold the **FEED** button long enough, LED 2 will blink orange three times while LED 1 goes out. It means the printer is not reset.

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IF THIS HAPPENS REPEAT